

Phillip H. Dalton
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June 22, 2007

Dear Ferman,

Gerald and I want to say a special thank you to you for the care you provided our mother over the years you have been Director of Nursing during her residency at DePugh Nursing Center.

We have felt most confident with you being in charge of the nursing care. We think you are a special person. You carry yourself with dignity and perform your professional responsibilities with excellence. Those qualities are a testimony of your character and are a treasure.

We want to thank you for your knowledgeable and courteous responses to our questions on every occasion that we've need to know about Mom's condition and care.

We have regarded you as much more than the Director of Nursing. You have been a friend and an important part of our family.

Our mother had the best care possible and we recognize that you have been a major part of her care. We are deeply grateful to you.

It is our prayer that God may richly bless your life and return to you tenfold the blessings that you have been to our family.

Sincerely,

Phillip H. Dalton
Gerald L. Dalton